

Wisconsin Physicians Service (WPS) Medicare.

Our Mission

To provide health and life insurance and benefit plan administration to private and government customers with service and value considered by our customers to be the very best.

The CMS has long recognized WPS Medicare as being at the forefront of the contractor community in terms of cost, quality, and integrity of administration.

WPS as a Medicare Administrative Contractor

As required by section 911 of the Medicare Prescription Drug, Improvement and Modernization Act of 2003 (MMA), CMS will replace its current claims payment contractors – fiscal intermediaries and carriers -- with new contract entities called Medicare Administrative Contractors (MAC).

WPS Medicare and the Mutual of Omaha Medicare division, both long-time leaders in the processing of Medicare claims on behalf of the federal government, have integrated under the WPS Medicare banner to administer Part A and Part B Medicare claims. This venture brings together two organizations that have over 80 years combined experience processing Medicare claims. Together, we processed 120 million claims for Medicare Part A and Part B in fiscal year 2006.

On September 5, 2007, the Centers for Medicare & Medicaid Services (CMS) announced WPS is the Medicare Administrative Contractor (MAC) for Iowa, Kansas, Missouri, and Nebraska. We at WPS Medicare are excited and eager to begin working with you as our new partners and wish to begin by telling you a little more about our mission, current operations, and goals.

What you can expect from WPS Medicare during and after the transition ...

- Excellent customer service
- Claims processed in a timely and accurate manner
- Open communication through continuous updates throughout the transition

We know that by working to attain the highest standards of service, integrity, and quality for our Medicare provider and beneficiary customers, we help the CMS meet its commitments. This means ensuring an easy transition of Iowa, Kansas, Missouri, and Nebraska to WPS Medicare as the new Medicare Administrative Contractor (MAC).

Providers of service are crucial in the Medicare community and are the specific focus of the new A/B MAC environment. Therefore, we are paying special attention in understanding your needs and providing you with critical information relative to this transition by developing an outreach plan that includes establishing and maintaining provider advisory communication groups. Our plan also includes:

- Sending our Provider Outreach & Education staff to meet with the state medical societies and attend provider association conferences and other medical gatherings in each of the four states.

- Providing the medical community with announcements about important Medicare events
- Responding to specific inquiries from Medicare providers, including updates on key transition achievements through our various communication media.

We encourage you to communicate questions and concerns with us. Feedback is important to us, so we will work hard to keep open lines of communication with you during and after the transition. Please check our Website in the near future for information on how to get in touch with us during the transition. We will update the Website as soon as this contact information is available. We also invite you to visit our Website, <http://www.wpsmedicare.com>, to learn more about WPS Medicare, our Medicare operations, and our numerous educational resources.

Our commitment to excellence in the Medicare program is stronger than ever. We look forward to working in partnership with you.

J5 MAC Transition Timetable					
Segment	State	Part A or B	Current Contractor	Transition Start Date	Go Live Date
1	Iowa	Part B	Noridian	October 1, 2007	February 1, 2008
	Nebraska	Part A	BC NE	September 1, 2007	December 1, 2007
2	Kansas	Part A	BC Kansas	September 1, 2007	March 1, 2008
	Missouri (Western), Kansas, Nebraska	Part B	BC Kansas	September 1, 2007	March 1, 2008
3	Missouri	Part A	BC BS Miss	November 1, 2007	May 1, 2008
	Iowa	Part A	Cahaba	November 1, 2007	May 1, 2008
4	Missouri (Eastern)	Part B	Arkansas	December 1, 2007	June 1, 2008

Staying Informed

For the latest information, we encourage you to sign up for the WPS Medicare Listserv and regularly check our Website: www.wpsmedicare.com for updates to FAQs, Educational Opportunities and much more.

Frequently Asked Questions (FAQs)

Providers have many questions related to the J5 MAC Implementation. You can access Implementation FAQs by visiting the WPS Medicare Website at the following address: <http://www.wpsmedicare.com/mac/transition/faqs.shtml>

Asking Questions

If you have a question not answered in our FAQs you can forward it to us by using the “Contact Us” function on our Website.